

TO
Commission's Secretary, Office of the Secretary,
Federal Communications Commission
445 12th Street, SW, Washington DC 20554

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FCC Mail Room

CG Docket No. 02-278
Re Request for Comment

CGB Seeks Comment On Petition For Declaratory Ruling Regarding Direct-To-Voicemail Technology Under TCPA

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Delivery of voice messages directly to voicemail boxes is wrong for so many reasons.

Among them the serious risk of filling voicemail with unsolicited messages. The repercussions can be very serious as in the case of healthcare providers. A full voicemail box will result in patients not being able to leave urgent messages to healthcare providers (or healthcare providers may not be able to leave urgent messages for patients). Additionally there are likely to be significant delays in being able to promptly respond to urgent messages because one has to go through all the unwanted messages.

And then there are the increased costs to consumer who exceed plan limits through no fault of their own. Will the direct-to-voicemail callers pay for extra storage for every consumer? Unlikely. And the consumer should not have to pay for extra storage because they are the recipients of unsolicited messages!

Calls such as these would also be an abuse of my privacy. It is MY choice to limit who has my contact information. I do not want to receive calls/voicemails, texts from sources unknown to me.

As another commenter put it "These kinds of calls are no different than unsolicited e-mails (SPAM). They require more time to deal with than equivalent e-mails because they must be listened to, in part, in order to know they are unwanted."

Do **not** allow delivery of voicemail directly to voicemail boxes and do **not** allow retroactive waivers for same.

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